



PROSPORT NUTRITION COUNSELLING

(403) 877-2167

www.prosportnutrition.ca

barb@prosportnutrition.ca

My Privacy Statement

I am committed to protecting your privacy and ensuring the confidentiality of your personal health information and personal information. The types of personal health information and personal information I collect may include your name, date of birth, health history, health insurance information and records of care provided to you by other health professionals. I collect, use and disclose personal health information for the purposes:

- To provide medical nutrition therapy (which includes assessment, treatment and recommendations or interventions).
- To obtain a baseline of health and social information so that in providing ongoing health services I can identify changes that are occurring over time.
- To obtain payment for services or goods or services provided.
- To promote my services, new services, special events and opportunities (e.g. a seminar or conference) that I offer. I can only do this with the express consent from my client prior to collecting or handling personal health information for this purpose.

I will collect, use and disclose only as much health information and personal information as is needed to achieve these purposes.

You can withhold or withdraw your consent to the collection, use or disclosure of your personal information to me at anytime.

Access to Health Records

You have the right to seek access to your health records that I keep and to ask me to correct a record if you believe it is inaccurate or incomplete. Please contact me for more information.

Questions or Concerns or Complaints

If you have questions or want to make a complaint about my privacy practices please contact me, Barbara Dolynchuk, at barb@prosportnutrition.ca. I will attempt to answer any questions or concerns you may have.

Privacy Statement, 2017

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If you wish to make a formal complaint about the privacy practices, make it in writing to Barbara Dolynchuk. She will acknowledge receipt of your complaint, ensure that it is investigated promptly and that you are provided with a formal decision and reasons in writing.

If you have a concern about the professionalism or competence of my services or the mental or physical capacity of myself, please discuss this with me. However, if I cannot satisfy your concerns, you are entitled to complain to my regulatory body:

**College of Dietitians of Alberta
Edmonton, Alberta
780-448-0059
Toll free: 1-866-493-4348**

You also have the right to complain to the Information and Privacy Commissioner in Edmonton or Calgary at one of the addresses below if you have concerns about my privacy practices or how your personal health information has been handled. Contact information is below:

Office of the Information and Privacy Commissioner (Edmonton)

#410, 9925 - 109 Street NW

Edmonton, AB T5K 2J8

Phone: (780) 422-6860

Toll-Free: (888) 878-4044

Fax: (780) 422-5682

Email: generalinfo@oipc.ab.ca

Office of the Information and Privacy Commissioner (Calgary)

Suite 2460, 801 6 Avenue SW

Calgary, AB T2P 3W2

Phone: (403) 297-2728

Fax: (403) 297-2711

Toll-Free: (888) 878-4044

Email: generalinfo@oipc.ab.ca

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